# Spring 2019 Internship (CMCN 490)

Instructor: Lucian Dinu, Ph. D. \*\*Office Hours: M-R 4:5:30

Office: Burke 108

E-mail: dinu@louisiana.edu

# Catalog description:

Students gain work experience in companies and organizations, learn how to develop a résumé, interview for employment and advance in their profession.

# **Course description:**

This course will help you make a major transition, from student to employee. You will work at least 10 hours a week for an employer. However, learning is the core reason for the internship. Although you have probably held a job before, your internship should be directly related to your academic training. You should be under the supervision of an experienced communication professional. This class is offered online and assignments, forms and reports will be handled via Moodle.

# **Course Objectives**

• Our overall course objective is to help you prepare for the major transition from student to professional.

To do that, you will work at least 10 hours a week for an employer, thereby developing job skills and observing organizational dynamics. Course readings will give you information on searching for a career, preparing your resume and cover letter, understanding the job interview process, valuing workplace diversity, and even planning for retirement...which should start while you're still young! This class is offered online and assignments, forms and reports will be handled via Moodle. If you are not familiar with Moodle, please use the tutorials linked under the "learner support."

# Course Materials and Textbook.

- There is no mandatory textbook, however the book "Great Jobs for Communications Majors" by Blythe Camenson is highly recommended. The book is out of print, but the department is able to loan you a copy, provided that you post a refundable \$10 deposit. Please contact me if you would like to borrow the book.
- Online mandatory reading materials will be posted or linked on Moodle every week.

#### Course requirements and grading

**Internship work (300 points):** You must work at least 10 hours a week at an internship site approved by me. If you have a question about your internship please contact me as soon as possible. At the end of the

<sup>\*\*</sup>Appointments are strongly recommended, in order to avoid waiting.

semester you will have to turn in an Intern Evaluation Form completed and signed by your internship supervisor, as well as an agency evaluation form (completed by you) and an exit interview form, also completed by you. For part of the exit interview you will have to schedule an appointment with me.

Weekly readings (100 points): You must submit the summary of the readings or answer my questions about the readings for each week by the deadline, as indicated in the schedule below and the class announcements. Late submissions will not be accepted unless you provide documentation you missed the deadline because of personal illness, death in the family, or a University-sponsored activity. Please do not submit reading assignments by email unless instructed so.

Weekly internship report (200 points): You must submit a weekly report indicating what you've done and what you've learned during the previous week. You will have to use the form that will be provided to you. Submit these through Moodle by the deadline, as indicated in the schedule below and the class announcements. As with weekly assignments, late submissions will not be accepted unless you provide documentation you missed the deadline because of personal illness, death in the family, or a University-sponsored activity. Please do not submit internship reports by email unless instructed so.

**Job hunt practice (100 points):** You will have to create a LinkedIn profile and connect it to my profile, conduct a career search (instructions will be provided), write a resume targeted at your most promising/preferred position found in the search.

Note: Graduate students taking this course for graduate credit must complete a 15-page paper on an employment issue within your major field. This paper should cite at least 20 sources. See me by week 2 for more information.

#### Credit distribution

| Internship work          | 300 |
|--------------------------|-----|
| Weekly readings          | 100 |
| Weekly internship report | 200 |
| Job hunt practice        | 100 |
| Total                    | 700 |

Grading scale: 630-700 points = A; 560-629 points = B; 490-559 points = C; 420-489 points = D; below 420 points = F

# **Important notes:**

I strongly encourage you to file your weekly Moodle reports early, in case the hardware or the software malfunctions. Please do not email me about missing a deadline because of a computer crash or a problem with Moodle. Please do not send me assignments via email. If you have compelling health or personal difficulties that prevent you from posting an assignment to Moodle please notify me immediately.

I will normally grade your assignments within 10 workdays of the posted deadline. I normally reply to emails within 24 hours, unless I am fulfilling a duty out of town.

# Attendance:

Please note that **regular attendance to your internship site is required**. You and your supervisor will have to negotiate a work schedule. You have to make sure that you work at least 10 hours a week for your

internship. If you need to miss an internship appointment you'll have to notify both me and your supervisor. Please be aware that supervisors will treat your attendance as they do other employees' attendance. Poor attendance might result in a low grade or in your being fired from your internship.

As far as the class is concerned, we use university policies that apply to all other classes. Excused absences are limited to personal **illness** (documented in writing by physician), **death** in the family (documented in writing by a responsible third party), or participation in a university-sponsored activity. Please see me (and your supervisor) **in advance** if you need to participate in a conflicting **university-sponsored** activity. **Excessive excused absences** will result in a grade of I (incomplete), to be resolved the following semester. Excessive unexcused absences will result in a grade of F. Missing **one third** of internship meetings constitutes **excessive absences** and will prevent you from completing the course.

# **Human diversity:**

The University of Louisiana at Lafayette respects human diversity in its many and varied forms. This course will include a component or components dealing with the role and impact of human diversity in the communication processes – both interpersonal and mass. The diversity component(s) will include such groups as women, minorities, members of alternative lifestyles, the disabled, and other cultural and special-need groups, nationally and internationally.

# **Special needs:**

It is the instructor's policy to make accommodations for students with documented special needs – including but not limited to physical challenges and/or learning disabilities. If you would like consideration, please meet with the instructor and provide documentation at your earliest convenience so that appropriate accommodations can be made regarding your future work and attendance record in the class.

# Tentative Schedule. Changes in activities and deadlines will be posted on the main Moodle page and/or through the news forum.

| Week         | Topic/Readings   | Assignments/Deadlines  |
|--------------|--|--|
| Jan 16-18    | Introductions and expectations.  Read syllabus, FAQ sheet, and learning contract.              | Download the Learning Contract from Moodle, fill it out together with your internship supervisor, and post it back to Moodle no later than 12 noon on Tuesday, Jan 22. |
|              |  | Also post the supervisor's business card no later than 12 noon on Tuesday, Jan 22  |
| Week 2       | The new job environment  | Post readings summary and the internship   |
| Jan 21-25    |  | report for week 2 to Moodle no later than 12 noon on Monday, Jan 28  |
|              | Readings: 14 Characteristics of a future-ready practice; 15 Marketing and communication trends | Optional: See the Bureau of Labor Statistics outlook for your preferred career. Go to http://www.bls.gov/ooh/ and "Search Handbook."                                   |
| Week 3       | Job search mistakes you can avoid.   | Post reading assignment and internship report  |
| Jan 28-Feb 1 |  | no later than 12 noon on Monday, Feb 4.  |
|              | Reading with the same title to be posted on Moodle   |  |
| Week 4       | The job hunt   | Post a list of the top three positions you   |
|              | Readings: Managers don't send rejection letters; Boost job searches with social media          | would apply for no later than 12 noon on Monday, Feb 11 Sept 17. Post internship report for week 4 by the same deadline.   |
| Week 5       | Resumes and cover letters  | Post resume and cover letter for the top   |
| Feb 11-15    |  | position no later than 12 noon on Monday,<br>Feb 18; Post internship report for week 5 by  |
|              |  | the same deadline.   |
| Week 6       | -  | Post internship report and readings summary  |
| Feb 18-22    |  | no later than 12 noon on Monday, Feb 25  |
|              | Readings: Winning office politics  |  |
| Week 7       | Networking   | Create a <b>thorough</b> profile on Linked it and  |
| Feb 25-Mar 1 |  | add me as a contact. Deadline: 12 noon on  |

|                              | Reading: How to get that glowing letter of recommendation   | Thursday, Mar 7.   |
|------------------------------|---|--|
|                              | of recommendation   | Post internship report no later than 12 noon on Thursday, Mar 7.                                       |
|                              |   | PLEASE BE AWARE THAT SOME<br>BUSINESSES MAY REQUIRE YOUR<br>PRESENCE DURING THE MARDI<br>GRAS HOLIDAY. |
| Week 8                       | Short week  | Post internship report no later than 12 noon   |
| Mar 4-8                      | No readings, enjoy the Mardi Gras   | on Monday, Mar 11.   |
| Mar 4-6: Mardi<br>Gras Break | break   |  |
| Week 9                       | The job interview   | Post readings summary and internship report  |
| Mar 11-15                    |   | for week 9 no later than 12 noon on Monday, Mar. 18.   |
|                              | Readings: Interview tips to help you land a job. How to ace an interview (video)  |  |
| Week 10                      | The job interview (contd.)  | Post readings summary and internship report  |
| Mar 18-22                    | Readings: TBA   | for week 10 no later than 12 noon on Monday, Mar 25.   |
| Advising Week                |   |  |
| Week 11                      | Diversity in the workplace.   | Post readings summary and internship report  |
| Mar 25-29                    |   | for week 11 no later than 12 noon on Monday, Apr 1.  |
| Advising Week                | Readings: Diversity in the workplace:<br>Benefits, challenges, and the required<br>managerial tools; In the long run,<br>inclusion is the answer; Interview bias:<br>Overcoming the silent forces working<br>against you. |  |
| Week 12                      | Saving money & planning for   | Post readings summary and internship report  |
| Apr 1-5                      | retirement.   | for week 12 no later than 12 noon on Monday, Apr 8   |
|                              | Readings: How to save \$1 million;<br>How to shop for mutual funds  |  |
| Week 13                      | Is graduate school for you?   | EARLY DEADLINE THIS WEEK   |
| Apr 8-12                     |   | Post readings summary and internship   |
|                              | Reading: The graduate school choice   | report for week 13 no later than 4PM ON FRIDAY, APR 12.  |
|                              | EXIT INTERVIEWS   |  |

|              |                             | Schedule in person exit interview                               |
|--------------|-----------------------------|---|
|              |                             | Bring hard copy of resume to interview for critique and grading |
| Week 14      | No readings                 | PLEASE BE AWARE THAT SOME                                       |
| Apr 15-19    |                             | BUSINESSES MAY REQUIRE YOUR PRESENCE DURING THE SPRING          |
| Spring Break |                             | BREAK.  |
| Week 15      | Intern and internship       | Post internship report for Week 15 no later                     |
| Apr 22-26    | evaluations/exit interviews | than 12 noon on Monday, Apr. 29.                                |
|              |                             | In person exit interview  |
|              | No readings                 | Bring hard copy of resume to interview for critique and grading |
| Week 16      | Intern and internship       | Post internship report for no later than 12                     |
| Apr 29-May 3 | evaluations/exit interviews | noon on Monday, May 6.  |
|              | No readings                 | In person exit interview  |
|              |                             | Bring hard copy of resume to interview for critique and grading |